



Costa Calero
HOTEL ★★★★★ THALASSO & SPA

Costa Calero Responsible Guest Guide

At Hotel Costa Calero Thalasso & Spa, we believe that traveling also means caring for the places you visit and the people who live there. In Lanzarote, a unique environment recognized for its natural beauty and harmony with the landscape, every action counts.

The Travelife certification helps us place sustainability at the heart of our management. As a certified establishment, we comply with one of the strictest international standards for environmental and social responsibility, and every two years a comprehensive audit is carried out to verify our commitment.

Sustainability, however, is a shared effort. That is why we invite all our guests to actively participate with small actions that, together, help protect the island, its culture, and its biodiversity.



Before Your Trip

- **Choosing Responsible Companies:**

Whenever possible, it is recommended to choose agencies or accommodations that actively work to reduce their environmental impact and support local communities. Organizations certified by programs such as Travelife ensure sustainable and transparent management.

- **Learning About Local Culture:**

Travel is more rewarding when the culture and customs of the destination are understood and respected. In Lanzarote, values such as respect for the natural environment, tranquility, and hospitality are an essential part of our identity.

- **Transport and Mobility:**

You can help reduce emissions and congestion by choosing sustainable options, such as walking, cycling, or using public transport whenever it is safe and practical. For transfers or taxis, companies with low-emission vehicles can be selected.

- **Caring for Others:**

Respect for all people is a fundamental part of responsible tourism. It is important to know how to act if abuse, trafficking, or exploitation is suspected. In case of doubt, you can consult hotel staff or the relevant authorities.





Packing Your Luggage

- **Pack Light:**

Travelling with less weight reduces fuel consumption and, consequently, emissions. It also makes moving around easier and reduces logistical effort.

- **Avoid Leaving Waste Behind:**

Unwanted items left behind can contribute to pollution, especially in island destinations where recycling is limited. It is recommended to travel with only what is necessary and take back anything unused.

- **Personal Care Products:**

Avoid products containing microbeads or ingredients harmful to the marine environment. In Lanzarote, protecting the ocean is essential.

- **Reef-Safe Sunscreens:**

Some ingredients in sunscreens can harm marine life and coral reefs. It is recommended to use products labeled as "reef-safe." Avoid the following ingredients and choose marine-safe alternatives: oxybenzone, benzophenone-1, benzophenone-8, OD-PABA, 4-methylbenzylidene camphor, 3-benzylidene camphor, nano titanium dioxide, nano zinc oxide, octinoxate, octocrylene.

- **Reduce Single-Use Plastics:**

Choosing reusable bottles, bags, or utensils significantly helps reduce the amount of plastic waste generated during travel.





During Your Stay at the Hotel

- **Responsible Use of Energy:**

Maintaining a comfortable temperature in your room is important, but it is also one of the main contributors to greenhouse gas emissions. You can help by using the air conditioning only when necessary.

- **Water Care:**

In Lanzarote, water is a limited and valuable resource. Taking shorter showers and turning off the tap when not in use helps preserve it.

- **Responsible Eating:**

Only take the amount of food you will consume and prioritize local products over imported ones to reduce your environmental footprint. Including plant-based options in your meals also helps lower emissions associated with food production.

- **Recycling:**

At our hotel, you can recycle your waste in the designated bins. Our team will be happy to guide you on how to separate materials correctly.



Supporting the Local Community

- **Consuming Local:**

It is recommended to support local shops, markets, and restaurants. When purchasing products or souvenirs, choosing items made by island artisans helps keep Lanzarote's economy and traditions alive.

- **Exploring Culture and the Environment:**

Taking the time to learn about the island's landscapes, history, and customs makes your experience much more meaningful.

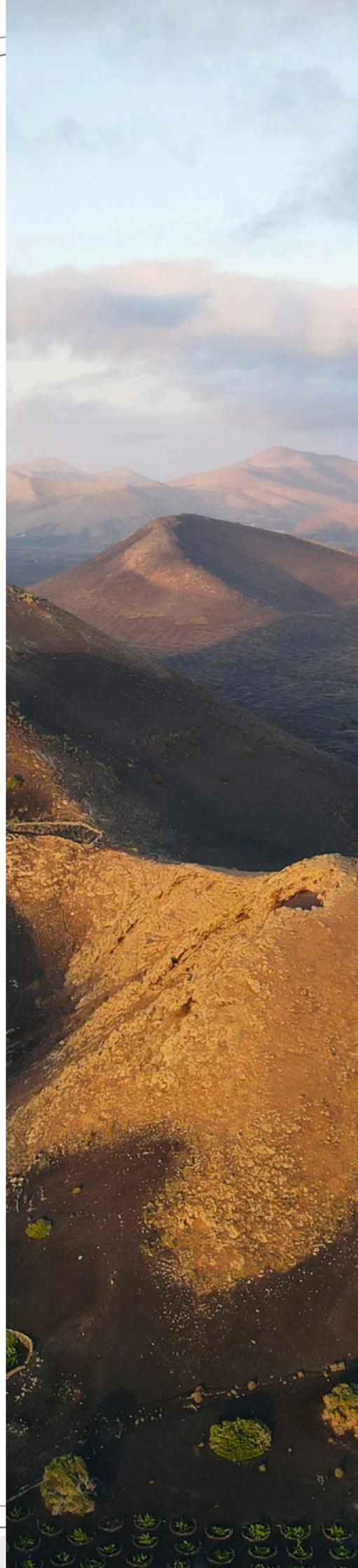
- **Respect for People:**

Always ask for permission before taking photos or videos of people. Only parents or legal guardians can authorize images of minors.

- **Child Protection:**

Activities that could negatively affect children, such as visits to orphanages or schools, should be avoided. The best way to help is through donations to accredited organizations. If abuse or exploitation is suspected, it must be reported immediately to the authorities or to hotel staff, who will notify the appropriate authorities.

**If you prefer to contact the authorities,
please dial 112.**





- **Caring for Biodiversity:**

Lanzarote has fragile and unique ecosystems. It is important not to leave waste on beaches, dunes, or volcanic areas, and not to remove natural elements such as shells or stones.

- **Supporting Local Initiatives:**

If you have had a particularly enjoyable stay, there are various ways to give back positively to the community, for example by collaborating with conservation projects or local environmental improvement initiatives. Hotel staff can provide information about the initiatives we support.

Protecting Animals

- **Abandoned or At-Risk Animals:**

If you encounter abandoned or mistreated animals, it is recommended to consult with hotel staff, who can provide information about the local associations we collaborate with.

- **Activities Involving Animals:**

It is preferable to avoid shows or activities that involve direct contact with wild animals or force them to behave unnaturally. Observing them in the wild, with respect and from a safe distance, is the best way to enjoy them.

At Hotel Costa Calero Thalasso & Spa, we work every day to make sustainability a shared experience between our team and our guests.

We are grateful to all guests who choose to contribute with small actions that help keep Lanzarote an authentic, vibrant island that respects its natural and cultural environment.



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